

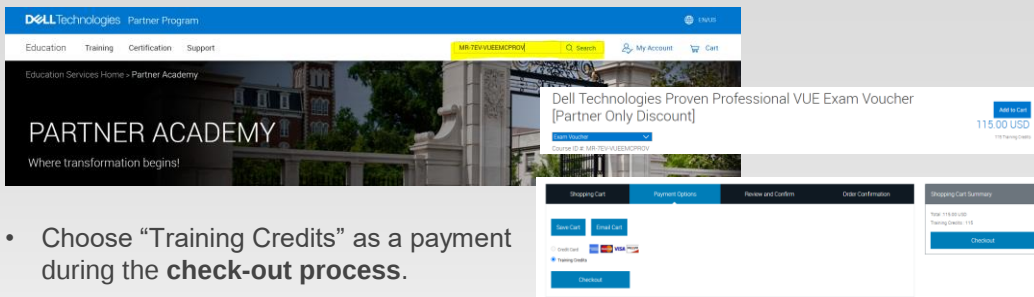
Dell Technologies Proven Certification

Partner Voucher Purchase Information
FY23

Exam Purchasing Options

OPTION 1: TRAINING CREDITS

- Visit Partner Portal, then navigate to Partner Academy (Education.DellEMC.com)
- Search for **MR-7EV-VUEEMCPROV**



- Choose “Training Credits” as a payment during the **check-out process**.
- Expect an email with Exam Voucher Details within 3 business days.
- Visit <http://pearsonvue.com/dell> then Sign in or Create account.
- During the exam scheduling and registration process, you will be prompted to enter payment information. Apply the (prepaid) voucher code as the payment.

Enter payment and billing

Order Total	
Subtotal	230.00
Estimated Tax	0.00
ESTIMATED TOTAL DUE	USD 230.00

Help Voucher or Promo Code (What is this?)

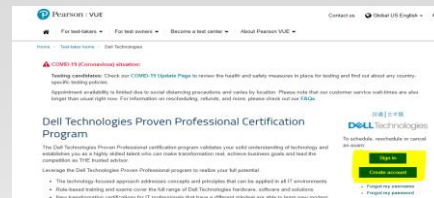
Voucher/Promotion Code:

Apply

Please plan ahead
when using Training
Credits

OPTION 2: CREDIT CARD

- Visit <http://pearsonvue.com/dell>
- Sign in or Create an account and follow the steps to schedule your exam:



- During exam scheduling and registration process, you will be prompted to enter payment methods:
 - You can use Visa, American Express, or MasterCard debit or credit cards.
 - You will see the option to add voucher or promotional code. Make sure to apply Dell Technologies promotion code: **PART50** to receive the discounted exam rate of \$115 USD and then make payment as per the check-out process.

Enter payment and billing

Order Total	
Subtotal	230.00
Estimated Tax	0.00
ESTIMATED TOTAL DUE	USD 230.00

Help Voucher or Promo Code (What is this?)

Voucher/Promotion Code:

Apply

Enter payment and billing

Order Total	
Subtotal	230.00
Estimated Tax	0.00
ESTIMATED TOTAL DUE	USD 230.00

Help Voucher or Promo Code (What is this?)

Voucher/Promotion Code:

Apply

Scheduling an Exam

Scheduling an Exam

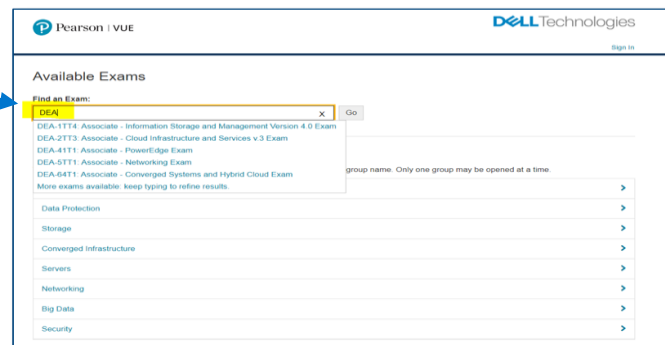
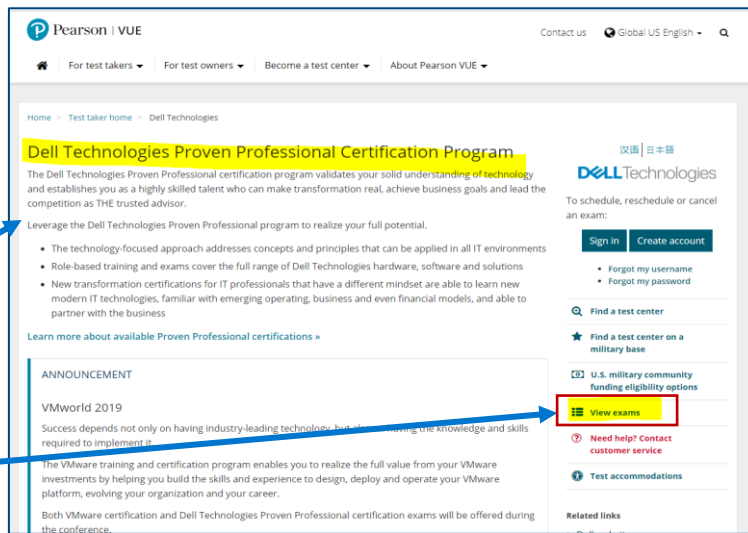
Go to <https://home.pearsonvue.com/dell>

View Exam

Read about Dell Technologies Proven Professional Certification Program

Select **View exams**

Search for desired exam



Schedule Exam Appointment

Schedule Exam Appointment

Select **Next**

Log into Pearson VUE or
Create new Account

Exam:
DEA-2TT3: Associate - Cloud Infrastructure and Services v.3 Exam
[View Testing Policies](#)

Language:
English

[Previous](#) [Next](#)

DELL Technologies

DELL EMC

Sign in

Required information is marked with an asterisk (*)

Returning users, please sign in:

* Username

* Password
 ☐ Show password

[I forgot my username.](#)
[I forgot my password.](#)

[New users, please sign up:](#)
[Create a web account.](#)

[Sign in](#)

Our secure website encrypts your personal information so that it cannot be read by unauthorized internet users. For your security, please remember to sign out of your account and close your browser when you finish your session.
Please do not use the back button to navigate the site.

Select Exam Options

Select Exam Options

Select exam delivery option

Search for and select a Test Center (if applicable)

Choose appointment date/time

If you are planning to schedule an online proctored exam – please review the [Online Protected Exams](#) section of this deck!

The screenshot displays the Pearson VUE exam selection interface. It is divided into three main sections, each with a blue arrow pointing to a corresponding instruction on the left.

Section 1: Select Exam Delivery Option

Header: Pearson | VUE, Dell Technologies

Navigation: Home, My Profile, My Order, Sign Out

Signed in as: Patricia S Romero, Del ID: ID Pending

Select Exam Delivery Option

For: DEA-1TT4 Associate - Information Storage and Management Version 4.0 Exam

All fields are required.

How do you want to take your exam? [Exam delivery option descriptions](#)

- ☐ At a local test center
- ☒ At a home or office
- ☐ I have a Private Address

Previous

Section 2: Test Center Search

Exam Selection: DEA-1TT4 Associate - Information Storage and Management Version 4.0 Exam | Language: English [Change Exam](#)

Signed in as: Patricia S Romero, Del ID: ID Pending

Find test centers near:

105 Limerick Cove, Hutto, Texas, 78634, United States

Search

e.g., "55437" or "5601 Green Valley Drive, Bloomington, MN" or "Paris, France"

[MILITARY COMMUNITY looking for on-base test centers, please click.](#)

You can select up to three test centers to compare availability. The test center information link may provide more information regarding a test center.

Test Center	Distance*
Austin Community College District 4400 College Park Dr Building 2000 Room 2223 Round Rock, Texas 78665 United States Test Center Information	5.2 (mi)
TaylorMade Centers Professional Learning Center 1101 Satellite View Suite 303 Round Rock, Texas 78665 United States Test Center Information	

Section 3: Choose Appointment

Exam Selection: DEA-1TT4 Associate - Information Storage and Management Version 4.0 Exam | Language: English [Change Exam](#)

Signed in as: Patricia S Romero, Del ID: ID Pending

Test Center: Austin Community College District
4400 College Park Dr
Building 2000 Room 2223
Round Rock, Texas 78665
United States
[Change Test Centers](#)

Select Date [Why can't I find an available appointment?](#)

Calendar for November 2019:

Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Available start times: Wednesday, November 27, 2019 at Austin Community College District
Times shown in: America/Chicago - CST [Show 24-hour](#)

Morning	Afternoon
08:00 AM	12:00 PM
09:15 AM	12:15 PM
09:30 AM	12:30 PM
10:30 AM	

Confirm Appointment and Checkout

Confirm Appointment & Checkout

Confirm Exam & Contact Information

Select **Proceed to Checkout**

Agree to Policies

Enter Voucher or Promo Code

Enter payment details and proceed through checkout process

If paying with credit card, use Promo Code **PART50** to receive your partner discount!

Cart

Review and confirm contact information to avoid issues on test day

Description	Details	Price	Actions
Exam DEA-773 Associate - Cloud Infrastructure and Services v3 Exam Language: English Exam Length: 90 minutes	Appointment Thursday, February 4, 2021 Start time: 10:15 AM CST Change Appointment Location Arista Technologies 1311 Chisholm Trail Suite 100 Round Rock, Texas 78681 United States Change Test Center	230.00	Reschedule

[Add Another Exam](#)

Confirm contact information

ESTIMATED TOTAL DUE: USD 230.00 [Proceed to Checkout](#)

Agree to policies

DELL EMC Terms and Conditions

Important test delivery information pertaining to COVID-19 (coronavirus):

Please review the specific health conditions and testing requirements for your country on our [Coronavirus Update](#) page before your exam appointment. By scheduling your test appointment, you agree to comply with these requirements. You will be asked to acknowledge these conditions and requirements upon arrival at the test center. You are required to bring and wear a face mask while at the test center and while taking your exam. Candidates without a face mask will be denied testing services. You must briefly remove your mask during the check-in process. If you refuse to wear a facemask or if you are sick or you have been in contact with an ill person, do not go to the test center — please reschedule your exam online for a later date.

DELL EMC Policies

Admission Policy

Please arrive at the test center 15 minutes before your scheduled appointment required to show two (2) valid forms of personal identification. Both forms must arrive more than 15 minutes after your appointment time and are refused at the test center.

Candidate Policy

Acceptance of the Dell Technologies Professional Test Policies and Cans now, but refuse when you sit for this exam, the exam will be scheduled at the Dell EMC Technologies Professional Policies and Guidelines document.

Reschedule Policy

[Proceed to Checkout](#)

Enter payment and billing

Order Total

Subtotal: 230.00

Estimated Tax: 0.00

ESTIMATED TOTAL DUE: USD 230.00

[Add Voucher or Promo Code](#)
[What's this?](#)

Required information is marked with an asterisk (*)

Card Details

We accept the following cards:

*Card Type
Select one

*Card Number
(Do not include hyphens or spaces)

*Expiration Date
01 / 2021

[Proceed to Checkout](#)

Online Proctored Exams

Scheduling an Online Proctored Exam

Navigate to www.pearsonvue.com/dell/onvue

1. Run system test

- This is separate from logging into your exam
- Ensures technical requirements have been met in order to start exam

2. Schedule your exam (Sign in or Create account)

- We recommend booking 2 weeks out to schedule your appointment
- May see limited availability within 4-7 days
- During registration process, you will be prompted to enter payment info
 - Redeem an existing exam voucher
 - Utilize a promotion code
 - Utilize a credit card

For more information, please review the [Scheduling an Exam](#) section of this deck!

3. Begin exam

- You may check into your appointment 30 minutes prior to start time; this time is intended for you to get settled and confirm technical connectivity. Wait time does not begin until scheduled start time, not the time you connected
- During peak periods it may take up to 30 minutes after connecting before you are greeted
- **Ensure you Launch Application to be connected with greeter**

Note:

- Must have a distraction free environment
- Ensure there will not be other individuals in the testing environment
- **If you can access anything other than the exam on the PC, you are not connected to the exam**
- View the “OnVUE Testing Experience” video
- Scrolling down past the chat feature provides Additional Information on,
 - System requirements
 - Policies and procedures
 - Additional policies

The screenshot shows the OnVUE online proctored exam scheduling page. At the top, the breadcrumb navigation reads: Home > Test-taker home > Dell Technologies > OnVUE online proctored. A red warning banner states: "Due to increased demand, check-in wait times may be up to 30 minutes." Below this, a message says: "Please allow up to five business days for customer support responses from case escalations. We appreciate your patience as we work to help you and other candidates." The OnVUE logo is on the left, and the Dell Technologies logo is on the right. A blue callout box with three bullet points is overlaid on the page: "Run system test prior to logging in for your exam", "Click here to begin your exam", and "Remember, if you can access anything other than the exam, you are not connected to the exam". Below the callout, a paragraph states: "OnVUE online proctored exams allow you to conveniently take an exam in the comfort of your home or office while being monitored by an offsite proctor. All communication with the proctor is done in English." The page is divided into three main sections: 1. Run system test, 2. Schedule exam, and 3. Begin exam. Section 1 includes a "Test my system" button. Section 2 includes "Sign in" and "Create account" buttons. Section 3 includes a "Sign in" button and a red callout box that says "Launch application to be connected to greeter". At the bottom, there is a link to "Need help? Use the chat feature below."

Home > Test-taker home > Dell Technologies > OnVUE online proctored

Due to increased demand, check-in wait times may be up to 30 minutes.

Please allow **up to five business days** for customer support responses from case escalations. We appreciate your patience as we work to help you and other candidates.

OnVUE

Dell Technologies

Run system test prior to logging in for your exam

Click here to begin your exam

Remember, if you can access anything other than the exam, you are not connected to the exam

OnVUE online proctored exams allow you to conveniently take an exam in the comfort of your home or office while being monitored by an offsite proctor. All communication with the proctor is done in English.

1 Run system test

Be sure to run your test on the same network and computer you will use on exam day.

Test my system

2 Schedule exam

Login to your account to schedule an OnVUE exam.

Sign in Create account

3 Begin exam

When it is time to take your exam, login to your account to begin the exam.

Sign in

Launch application to be connected to greeter

Need help? Use the [chat feature](#) below.

Pearson VUE – Online Proctored Exams

Recommendations for best online testing experience

OnVUE online-proctored delivery enables candidates to test in their own homes, using their own computer and internet connection. Here's how candidates can make their exam experience—and your program—run smoothly. Before scheduling Candidates should: • Review all system requirements, FAQs, and exam policies and procedures (OnVUE page). • Run the system test from their chosen testing location, using the same computer and network they plan to use for testing. • Use the system test to practice the check-in process—good clear photos could help them bypass the proctor and go straight to the exam. Candidates should verify that they can satisfy all computer, internet connection, and testing workspace requirements before scheduling an OnVUE exam. If they cannot, encourage them to schedule at a test center or to change their setup. To schedule an exam Candidates should: 1 Access the OnVUE page and click Sign in (or click Create an account first, if needed). 2 Choose At my home or office if the exam offers more than one testing option and complete the scheduling process as directed.	On exam day Candidates should: • Clear the exam workspace, move all books and writing objects out of arm's reach, unplug additional monitors and computers, and clear the walls of writing (e.g., on whiteboards). • Collect the required ID and phone (which must be set out of arm's reach after check-in). • Be ready for check-in 30 minutes before the appointment time. To begin the exam With the same computer/internet connection used for the system test, candidates should: 1 Go to the OnVUE page, sign in, find and select the exam, and click Begin Exam. This button is available only 30 minutes before to 15 minutes after the appointment time. 2 Copy the exam access code, click Download, and download and run the application. Poor connections and inadequate setup will make this slow. Encourage candidates to take the system test before scheduling the exam. 3 Check in as directed: • Provide the access code and a phone number for the proctor to call on during the exam if chat or VoIP cannot be used. • Test the mic, webcam, and audio. • Capture the required headshot and ID photos (front and back). • Capture four clear workspace photos. • Shut down other non-essential applications.	4 Wait for a proctor to contact them by computer or phone to finish the check-in if the exam does not start automatically. 5 Move any phone used during check-in out of arm's reach. Candidates who pass all check-in steps can start the exam. Otherwise, a proctor contacts the candidate to complete failed check-in steps first. When OnVUE testing is offered 24 hours a day, 7 days a week (<i>excluding scheduled outages</i>) Support Pre-exam: by chat or phone from the OnVUE page; in exam: by chat (or VoIP) with a proctor. Common issues Connectivity: a strong, reliable internet connection is needed. Installing the application: all candidates must verify minimum system requirements and run the system test before scheduling an OnVUE exam. Switching computers after system test: candidates should take their exams on the same network and computer used for the system test. Not closing other applications: the secure browser requires candidates to close all applications except OnVUE. Failing to do this can interrupt service.
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Additional Information – Online Proctored Exams

Online Proctored Features

- A secure browser that prevents access to other applications/content during exams **If you can access anything other than the exam, you are NOT connected to the exam**
- In-exam chat and phone support
- Please expect delays during peak periods
- System test enabling candidates to verify their equipment and access before buying and scheduling the exam
- Mac and Windows support
- English-speaking proctors and support staff
- Global delivery with automated data deletion policies
- Bring-your-own-device policy (tablet, mobile, and touchscreen devices prohibited)
- Candidates are responsible for verifying their device works with the OnVUE software (no refund if this is not verified)
- You must have your webcam turn on all the time.

Examples of actions that trigger warnings:

- Another person entering the room
- Mumbling or speaking aloud
- Covering mouth or face with hands
- Leaning outside of the camera's view
- Suspicious eye gaze
- Unauthorized objects in view

Examples of actions that trigger proctors to revoke exams:

- Not obeying the proctor's instructions
- A second person answering questions or sitting at the computer
- Accessing unauthorized materials
- Leaving the webcam view

Resources:

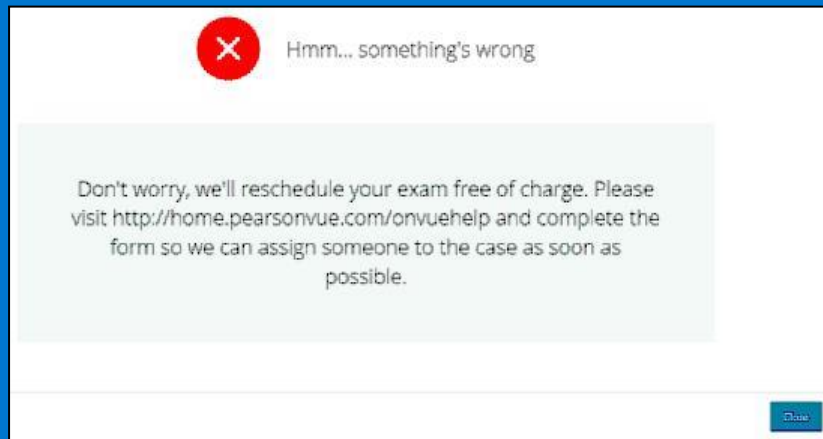
- [Dell Technologies Pearson VUE Page](#)
- [Dell Technologies Pearson OnVUE Page](#)
 - For specifically scheduling online proctored exam
- [OnVUE Testing Experience](#)
- [Test taker FAQ](#)

Messaging – Online Proctored Exams

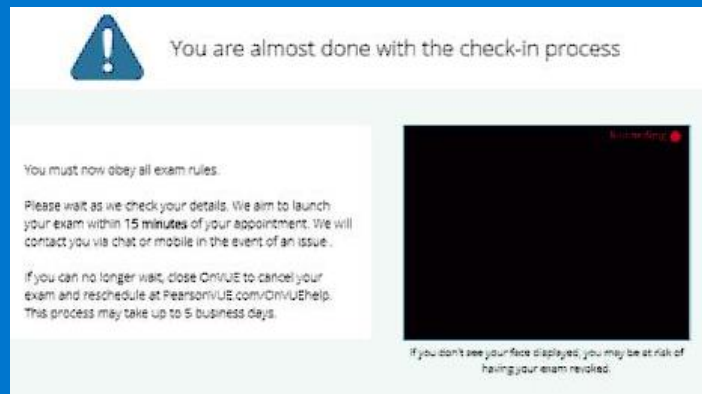
This additional messaging provides guidance when technical issues arise

This message indicates your connection to the exam has failed.

You should reschedule, free of charge.



- This message appears when a connection cannot be made with Pearson VUE servers while on the OnVUE waiting page. The session status will be neither 'Ready for Greet' or 'Greeting' while on the OnVUE waiting page. Often status remains at "Checking-In".
- You should reschedule, free of charge



Support

Let us help you find what you're looking for!

[Registration & Purchasing](#)

Request assistance registering, scheduling, purchasing or applying pre-purchased training credits, etc.

[Dell Technologies Proven Professional Program](#)

Request assistance with Dell Technologies Proven Professional Certification programs, exams, policies, benefits, etc.

[Pearson VUE Frequently Asked Questions](#)

Review frequently asked questions about the Pearson VUE testing experience

[Dell Technologies Proven Professional Program](#)

Access certification program details, exam descriptions, practice tests and more

DELLTechnologies